



GLOBALLAB ENGINEERING SDN BHD
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CUSTOMER FEEDBACK

Company Name :
Customer Contact:
GESB Contact :

Ref. No.:

*Please take a few moments to complete this customer feedback survey.
Please circle your answer.*

Rating: 1 = unacceptable 2 = poor 3 = satisfactory 4 = good 5 = excellent

| | |
|--|-------------------|
| <i>How satisfied are you with our level of helpfulness and responsiveness? Comments:</i> | 1 2 3 4 5 |
| <i>Do you think the test was carried out in timely manner? Comments:</i> | 1 2 3 4 5 |
| <i>Do you think the test conducted meets the intended specific requirements? Comments:</i> | 1 2 3 4 5 |
| <i>Do you think our service is affordable? Comments:</i> | 1 2 3 4 5 |
| <i>Would you recommend our service to other? Comments:</i> | 1 2 3 4 5 |
| <i>Please tell us how we can improve:</i> | |

Please return the completed form through email: globallab2u@gmail.com